



Tennessee Gas Pipeline  
Company, L.L.C.  
a Kinder Morgan company

## **Appendix D**

### **Public Participation Plan**

Updates to this Plan from Tennessee's previous filing (November 5, 2014) have been highlighted in yellow

Deletions to this Plan from Tennessee's previous filing (November 5, 2014) are indicated by ~~strikeout text~~

## PUBLIC PARTICIPATION PLAN NORTHEAST ENERGY DIRECT PROJECT

Tennessee Gas Pipeline Company, L.L.C. (“Tennessee”), a subsidiary of Kinder Morgan, is committed to stakeholder communications and an effective public and landowner outreach plan to seek input into the Northeast Energy Direct Project (“Project”) and address issues that are of interest for the planning of this Project. The plan will be executed by Tennessee, and includes the following elements:

### I. INITIAL OUTREACH - Spring, 2014

- **Correspondence:** Initial written correspondence was sent to applicable elected officials along the proposed route, including federal, state, county, and municipal government levels. The mailing contained an introductory letter and a Project narrative, which included a Project website address, contact telephone number, and contact email.
- **Elected Official briefings:** Provided in-person Project overview briefings to elected officials and members of their staff at the local, state, and federal level in Connecticut, Massachusetts, New Hampshire, New York, and Pennsylvania. These briefings included a general description of the Project, the proposed route including types of crossings, timeline for outreach, permitting, construction, in-service date, restoration, public outreach plan, and description of opportunities for public input.
- **Website /Email Address/Toll Free Telephone:** On February 24, 2014, a Project website was launched at: [http://www.kindermorgan.com/business/gas\\_pipelines/east/neenergydirect/](http://www.kindermorgan.com/business/gas_pipelines/east/neenergydirect/). The website has been, and will continue to be updated as applicable throughout the duration of the Project. Among other information, the website will include a list of public repositories along the route where Project-related information will be available for inspection. A toll-free telephone number, (844) 277-1047, for Project / landowner inquiries has also been established along with a dedicated email address, [nedinfo@kindermorgan.com](mailto:nedinfo@kindermorgan.com). Incoming telephone calls and emails will be directed to the appropriate Project discipline to be returned as soon as possible.
- **Land Agent / Survey Crew Training:** Outreach training for land agents and land staff has occurred and will be provided to new Project participants who may be retained throughout the duration of the Project. Training for land agents and land staff includes oral and/or written material regarding landowner rights, expectations of courtesies to landowners, advanced notices to landowners for survey permission, as well as plans and procedures for landowner negotiations as the Project advances. Survey crews, staff, and contractors that are likely to interact with landowners also receive outreach training. A Project specific toll-free number that will receive landowner inquiries has been established at (844) 277-1047. Any calls received from landowners over this number are logged into the Project database, including the specific issue and resolution or action required.
- **Agency Meetings:** Preliminary meetings with applicable federal and state agencies and environmental departments have been held to provide a Project overview and contact

information for applicable Tennessee Project participants. In addition, federal and state agency guidance has been sought regarding potential sensitivities along the Project route and an interactive dialogue will begin with applicable federal and state agency staff. Consultation letters inviting federal and state agency participation in the Commission's pre-filing process were mailed.

## II. PHASE ONE – Ongoing

- **Town Presentations:** Provided 4234 public project presentations, totaling 8572 hours, to over 43,100 local residents where Tennessee staff directly answered more than 1,375,100 questions. These briefings included a company overview and introduction, general description of the Project, the proposed route including preliminary maps, timeline for outreach, information on the permitting process, Project benefits, and description of opportunities for public input. Senior level Tennessee staff members were on hand to present and respond to questions from members of the audience before and after the presentation. Informal presentations will continue at the request of municipalities.

- **State Legislative Meetings:** In addition to the above-mentioned correspondence to state legislators, introductory meetings with 150 legislators in whose jurisdiction the proposed route is contained are occurring to provide a Project overview. Certain legislators are likely to provide additional stakeholder information regarding other interested parties, including nongovernmental organizations, which will be integrated into the outreach process, as appropriate. An ongoing communication path will be established to provide Project updates as well as to address constituent concerns should they occur and allow for information exchange.

- **Federal and State Agency Meetings – staff level:** Tennessee has begun contacting agencies to introduce the Project, explain that it intends to utilize the Commission's pre-filing process, and identify each agency's interest in participating in the Commission's process. Tennessee will utilize the early consultations built into the pre-filing process to revisit the anticipated approval timeframes and familiarize agency staff with the Project and overall Project schedule. Tennessee will also continue consultations with federal and state agencies as it develops the required Environmental Report for the Project.

- **Land Agents:** Land agents have contacted contact state and municipal police departments and local municipal governments, as applicable, to make them aware that agents are asking for survey permission from landowners along the proposed route, and that survey crews may be present on municipal roads. All land agents have Tennessee identification. Agents also gather local information regarding municipal concerns.

- **County / Municipal Meetings:** Informational meetings with county and municipal government representatives have begun to occur to provide a Project briefing, explain the public participation process that will be followed, and provide Project staff contact information for an ongoing exchange of information. Local government representatives will be asked for potential development activity that may affect the route and to make Tennessee aware of local concerns, including those of local non-governmental organizations.

• **Local and Non-Governmental Organization Meetings:** Multiple sources will assist in the identification of specific groups and/or non-governmental organizations with an express interest in the Project. Contact with, and/or ad hoc meetings will be arranged to establish a dialogue or address particularly sensitive issues that these affiliated stakeholders may have as appropriate.

### III. PHASE TWO

• **Public Open Houses:** Publicly advertised open houses will be held with a density of approximately one per county along the proposed route. Input will be sought from state legislators and county and municipal government officials in determining the location and timing of each open house. **Subject to consultation with Commission Staff, the expectation is to complete several open houses beginning in January 2015—a first set of approximately twelve open houses between November 10, 2014 and December 12, 2014. The second set of five open houses is expected to be completed between January 5, 2014 and February 28, 2014.** The publicly-noticed open houses will provide a poster board – station format to include, but not be limited to: a description of Tennessee (company and pipeline system); an overview of the proposed Project; the basic pipeline construction process; pipeline safety; environmental precautions; alignment sheets for landowners and/or abutters to identify and discuss their property with land agents; informational handouts; an opportunity for one-on-one dialogue with Tennessee staff or appropriate consultants; and light refreshments. The open houses are expected to be held in the early evening to accommodate the schedule of people working during the day.

• **Follow Up:** If unanswered questions remain, or new issues arise subsequent to the open houses, every reasonable attempt to reply will be undertaken.

1. Subsequent meetings with public representatives and non-governmental organizations will occur as needed.
2. An ongoing dialogue and updates will occur with applicable federal and state legislators, county and municipal officials, and other stakeholder parties as needed.
3. An ongoing dialogue between Tennessee’s land department and landowners will occur throughout the permitting, construction, and restoration processes.

### IV. PHASE THREE

• **Land Acquisition:** Discussions with landowners will commence as soon as specific plans are completed detailing the proposed impacts to each property. Land agents will meet with each landowner and discuss the nature of any easement rights. Tennessee already holds and the additional easements rights that may be needed. Any payments for such easement rights and compensation for other material losses will be negotiated at that time. Landowners will also have the opportunity to discuss the specifics of the crossing on their property and identify areas of concern. If appropriate, certain minor Project modifications may be made at this time to address specific local conditions, (such as a septic system, well or other item of concern) that were not previously identified. Land agents will provide landowners with the Commission’s contact information, as well as important information about the Project and Tennessee’s

operations. All landowner concerns will be noted and logged into a database or retained in a hard file. Landowners will also be provided with the process to address any construction-related problems during this time. The Project's toll-free telephone number, (844) 277-1047, will remain active throughout permitting, acquisition, construction, and restoration processes.

• **Pre-construction Meetings and Communication:** Pre-construction meetings will be offered to local emergency departments to include, but not be limited to, fire, police, other emergency departments, elected officials, and road departments.

1. A pre-construction update correspondence will be provided to all applicable elected officials providing information regarding the commencement of construction.
2. Public notices will be provided for the commencement of construction where roads or crossings will be impacted. Police details will be secured as needed.
3. The Project website will be updated to reflect construction-related activities.
4. Ongoing communication with state legislators, county and municipal government officials, and non-governmental organizations as well as landowner interaction will continue through the construction and restoration processes.

• **PHASE FOUR**

**Construction and Restoration Communication:** Communication will continue with federal, state legislators, county and municipal government officials, interested stakeholders, and landowners during the construction and restoration processes.

• **Operations and Maintenance:** The Tennessee field operations staff will maintain ongoing communication with local government officials and emergency responders in an effort to enhance safety, emergency response, and pipeline awareness initiatives after the newly installed pipeline is operational. Tennessee participates in several federal and state organizations that actively promote safety, emergency response, and public awareness within the counties and states where its pipeline operates. Tennessee conducts and participates in meetings in each county that its pipeline crosses and conducts periodic training for contractors, first responders, and local officials. Tennessee supervisors are present at meetings to answer questions and provide additional information related to emergency response, safety, and local contact information.